




What we found when we visited Dorsy Ward

Easy to read report.

	Dorsy Assessment and Treatment Unit 68 Lurgan Road Portadown BT63 5QQ																																										
 Southern Health and Social Care Trust	Trust: Southern Health and Social Care Trust																																										
July 2013 <table border="1"><thead><tr><th>Sunday</th><th>Monday</th><th>Tuesday</th><th>Wednesday</th><th>Thursday</th><th>Friday</th><th>Saturday</th></tr></thead><tbody><tr><td></td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td></tr><tr><td>7</td><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td><td>13</td></tr><tr><td>14</td><td>15</td><td>16</td><td>17</td><td>18</td><td>19</td><td>20</td></tr><tr><td>21</td><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td></tr><tr><td>28</td><td>29</td><td>30</td><td>31</td><td></td><td></td><td></td></tr></tbody></table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31				Date of RQIA inspection: 4 & 5 November 2014
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	Type of Ward: Male and Female assessment and treatment unit for patients with a learning disability																																										

Who is RQIA?

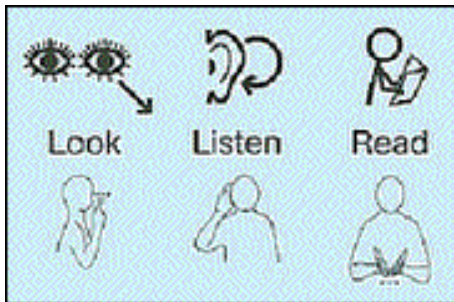


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who spoke to the patients on Dorsy ward were called Audrey and Siobhan.

What did Audrey and Siobhan do?



What did Audrey and Siobhan do?

Audrey and Siobhan

- looked around the ward
- talked with patients on the ward
- talked to patients' families and carers
- talked to the staff working on the ward
- talked to the people that are in charge of Dorsy

Audrey and Siobhan also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Audrey and Siobhan visited the ward they wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward better place to be.

Audrey and Siobhan
found it was good that



The Trust had reviewed the policy and procedures for staff to follow when dealing with concerns about abuse of patients



A plan is now in place to ensure staff have all the training, skills and knowledge to work on the ward.



Easy read information is available to patients on the ward



Patients have person centred timetables in place which were also in easy read format



The ward has moved to a new unit and the patients now have their own bedroom and en-suite facilities.



Patients said they helped to set up their care and treatment plans



Care Plans were individualised and person centred

Audrey and Siobhan
were concerned that



Assessments about patients ability to make decisions had not been completed for all patients on the ward



Risk assessments had not been completed with patients or carers.



Care plans and risk assessments had not been looked at as necessary



The meetings with the doctors and nurses had not been recorded properly and patients did not go to any of these meetings



Patients with sensory issues did not have a sensory assessment done



There was no record in the patients notes that speech and language assessments had been done for patients with communication problems



Patients did not have individualised assessments completed for activities



There were very little activities taking place on the ward



There were more times when patients were being aggressive and challenging on the ward



Care plans about patients freedom being taken away on the ward did not have a clear reason for this



Patients did not have a plan in place for when they leave the hospital and there was no record of meetings about leaving hospital.



The alarm system on the ward was very loud

What next?



What next?

After the inspection Audrey and Siobhan met with the staff and managers from Dorsy ward. Audrey wrote a report about what she found and sent it to the ward.

The managers from the ward are going to write back to Audrey and tell her how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.